

Shareholders,

I understand some of you have been concerned that the recycling is not being picked up on a regular basis, which is not the case. Public Works picks up recyclables from Palm Worth twice a week, however, Kevin and I were noticing that they were emptying the bins, but leaving behind the items that did not fit into them. Kevin spoke with the pick up guys who told him the additional items would not fit in their truck, so I called over a week ago and was promised all items would be removed. When the additional items were still not being removed as of this week, I called and requested that a supervisor meet me or Kevin onsite to show him what is happening. He explained that when they have larger amounts of trash on their route that day, they may only take the yellow bins and pick up the blue the next time they are onsite. However, the supervisor said moving forward they will pick up both yellow and blue bins on both Mondays and Thursdays when they are here.

He expressed the need to remind shareholders that all cardboard boxes must be broken down as small as possible or they will not fit on the truck with the multiple other stops.

Kevin and I have stayed on top of this until we came to a resolution.

If you ever come across something you are concerned about, or feel something needs attention, please come directly to me as the manager, so that I can fill you in on what is being done to resolve the issue at hand.

Thank you, all.

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Thank you,

Nichole Neal

Property Manager

Palm Worth

Phone: 561-582-5815